

Appendix E: Selected Potential Innovative Projects/Programs/Applications

Remote Patron Services			
Problem	Project Name	Brief Description	Contact Information
<u>ILS/OPAC</u> : Need to alert patrons to availability of requested materials (holds) and overdue books. Patron or family seeking to keep track of due dates with a number of library cards from libraries that have different OPAC/ILS.	Library Elf < http://www.libraryelf.com/ >	Interfaces with library catalogs, signs in automatically to send book notices to users and other information. A system can purchase for its members (see McKay). Free.	Carol Hassler < chassler@mpl.org >/ Tim Loga, < tloga@mpl.org > Mount Prospect Library Phone: (847) 253-5675 Amanda McKay < amckay@lincolntrail.info > Lincoln Trail Libraries System Phone: 217-352-0047 x209
	Email Notification	Lesser known Dynix OPAC (free) feature to allow e-mail notification of library material availability	Johnna Schultz < Johnna@effinghamlibrary.org > Helen Matthes Library Effingham, IL Phone: (217) 342 2464
<u>ILS/OPAC – Federated searching</u> : how to allow patrons to simultaneously search multiple databases such as the library's OPAC and online databases.	WebFeat < http://www.webfeat.org/ >	Allows user to simultaneously search the library's OPAC and other databases using one search statement.	Jeanne Moonan < jmoonan@hotmail.com > Normal Public Library Phone: (309) 452-1757
<u>Downloadable materials</u> : want to remotely download video, e-books, audio books, software and other materials	MyMediaMall < http://www.mymedimall.net/ >	This state-wide consortia project is a cost-effective way to provide access to downloadable materials. The North Suburban Library System administers the consortium with member libraries from the following systems: ALS, DLS, LTLS, MLS, NSLS and PALS>	Jan Hayes < jhayes@nsls.info > North Suburban Library System Phone: 847-459-1300 x 7130

Remote Patron Services (Continued)			
Problem	Project Name	Brief Description	Contact Information
	TumbleBooks < http://www.tumblebooks.com/ >	Animated, talking picture books for children.	Dianna Brawley Sussman < dbrawley@shawls.lib.il.us > Southern Illinois Talking Book Center Shawnee Library System Phone (618) 985-8375
<u>Podcasting – recording/editing:</u>	Nero < http://ww2.nero.com/enu/index.html >	Recording and editing capabilities for posting author presentations plugging directly into soundboard using Nero.	Cindy Fuerst < cfuerst@lions-online.org > or Steve Bertrand < sbertrand@lions-online.org > Kankakee Public Library Phone: (815) 937-6901
<u>Podcasting & Videocasting:</u> how to do podcasts and videocasts with teens.	Podcasts and Videocasts	Advice on podcasting and video casting with teens	Alexandra Tyle < atyle@homerlibrary.org > Homer Public Library Phone: 708-301-7908
<u>Digital pictures:</u> need to store pictures of programs and library events and make them available on library website.	Flickr < http://www.flickr.com/ >	Use flickr to store digital pictures then link to them on library website	Cindy Fuerst < cfuerst@lions-online.org > or Steve Bertrand < sbertrand@lions-online.org > Kankakee Public Library Phone: (815) 937-6901

Remote Patron Services (Continued)			
Problem	Project Name	Brief Description	Contact Information
<u>Marketing</u> : How to alert patrons to library activities via library website	Online Bulletin Board	Library simply adds link to this service. Patrons link to Online Bulletin Board where library activities are displayed. Patron can also contact (how?) the library and other patrons. Is this allow for online chat? Cost: under \$200	Johnna Schultz <Johnna@effinghamlibrary.org> Helen Matthes Library Effingham, IL Phone: (217) 342 2464
	Electronic newsletter	Weekly e-newsletter of the North Suburban Library System covering System news, events, programs, and more.	Jan Hayes <jhayes@nsls.info> North Suburban Library System Phone: 847-459-1300 x 7130
	Announcement of library activities	Announces library activities on library's website.	Amy Groskopf <agroskopf@davenportlibrary.com> Davenport Public Library Phone: (563) 326-7832
<u>Book discussion</u> : services that e-mails to patrons fiction and non-fiction book reading suggestions	NextReads < http://www.nextreads.com/ >	Provides regularly updated fiction and non fiction book suggestions in 22 areas.	Jeanne Moonan <jmoonan@hotmail.com> Normal Public Library Phone: (309) 452-1757

Remote Patron Services (Continued)			
Problem	Project Name	Brief Description	Contact Information
<u>RSS/Blogs</u> : Need to involve patrons outside the library in library activities. Need to encourage communication and information sharing within the community.	Youth Discussion Blogs	Blogging software for teens to discuss books selected by the library. Free.	Carol Hassler <chassler@mppl.org>/ Tim Loga, <tloga@mppl.org> Mount Prospect Library Phone: (847) 253-5675
<u>RSS/Blogs</u> : encourage book discussions	Book discussion blogs	Use blogs/RSS feeds to encourage book discussions among various groups.	Cindy Fuerst <cfuerst@lions-online.org> or Steve Bertrand <sbertrand@lions-online.org> Kankakee Public Library Phone: (815) 937-6901
<u>RSS/Blogs</u> : Need to encourage reading among middle school students.	Book discussion blog	Blogger book clubs 4 th -6 th grades. Free.	Lynn Dennis <kgross@roselle.lib.il.us> Roselle Public Library
<u>RSS/Blogs</u> : Need to encourage creative writing among high school students	High School creative writing program	Public library use of blogs to encourage creative writing class to write. Free.	Jennifer Phillips-Bacher <jphillips@skokiepubliclibrary.info> Skokie Public Library
<u>RSS/Blogs</u> : Need to provide the latest news to the community	News Blogs	Provide current news on library website. Free.	Troy Swanson <swanson@morainevalley.edu> Moraine Valley Community College
<u>RSS/Blogs-vacancies</u> : need to advertise position vacancies at the library via website	Position vacancies RSS feed	Announce position vacancies at the library	Diana Brown <dbrown@linc.lib.il.us> St. Charles Public Library Phone: (630) 584-0076

Remote Patron Services (Continued)			
Problem	Project Name	Brief Description	Contact Information
<u>RSS/Blogs</u> : high school library with small staff wants to use RSS feeds for students and teachers	High school media center RSS feeds uses RSS-to-JavaScript.com < http://www.rss-to-javascript.com/ > E.g., see Nashville Community High School Media Center, Headline News page: < http://www.county.washington.k12.il.us/nashville/library/news.htm >.	High school librarian with two staff uses RSS feeds for students and teachers.	Katie Marsh < kmarsh@vssonet.net > Nashville Community High School Library Phone: (618) 327-8286
<u>Remote workstations</u> : Need to provide access to the library resources remotely without opening another full branch library	Senior Center Computer Lab	Nine workstations available at local senior center with regular instruction provided by library.	Lynn Stainbrook < lstainbrook@ahml.info > Arlington Heights Public Library
<u>Community partnership</u> : Need to collaborate with nearby museum.	Museum collaboration	Partners with museum that is physically next door to increase Internet bandwidth and to develop shared programming.	Lynn Stainbrook < lstainbrook@ahml.info > Arlington Heights Public Library
<u>Community forums</u> : need to allow community members to communicate with each other in a social network.	vBulletin < http://www.vbulletin.com/ >	vBulletin customizable web based forums package using PHP scripting with a MySQL back-end database. Cost \$85 (leased) or \$165 (owned).	Johnna Schultz < johnna@effinghamlibrary.org > Effingham Public Library Phone: (217) 342-2464
<u>Virtual reference</u> : Need to provide cutting edge patrons with new form of virtual reference serving a virtual world (Second Life)	Second Life < http://secondlife.com/ > Reference Services (Info Island < http://infoisland.org/ >)	A virtual reference and information service operated in Second Life	Barbara Galik < barbara@bradley.edu > Bradley University

Remote Patron Services (Continued)			
Problem	Project Name	Brief Description	Contact Information
<u>Virtual reference</u> : Need for reference service after the library is closed or to serve remote users.	Ask?Away < http://www.askawayillinois.info/ >	Offers a 27/7 statewide virtual reference service free to Illinois and Wisconsin residents funded by the State Library using LSTA funds.	Deb Aggertt <daggertt@ilsos.net> State Library Phone: (217) 558-1945.
<u>Virtual reference</u> : need virtual reference, question and answer Internet session, service for visually impaired.	Info-Eyes < http://www.infoeyes.org/ >	InfoEyes is a question and answer service for people with a visual impairment or other print limitation. You can ask a question about anything!	Dianna Brawley Sussman < dbrawley@shawls.lib.il.us > Southern Illinois Talking Book Center Shawnee Library System Phone (618) 985-8375
<u>Sources</u> : Need for reliable, high quality web based sources of information.	Illinois Clicks! < http://www.illinoisclicks.org/ >	Illinois CLICKS! is an information website with quality internet resources, reviewed and selected by Illinois librarians, well-organized for easy access by all Illinois citizens. Funded by Illinois State Library using LSTA funds.	Frances Roehm < FRoehm@skokiellibrary.info > Skokie Public Library Phone: (847) 324-3173
<u>Sources – Illinois homework help</u> : need sources of information about Illinois to complete homework assignments	Illinois & Champaign < http://www.champaign.org/justkids/homework_help/illinois_champaign.html >	Allows 2nd-6th grade students, parents, teachers, and librarians to find appropriate Internet and library reference material about most-asked-for Illinois topics.	Kristin Hungerford < khungerford@champaign.org > Champaign Public Library Phone: (217) 403-2030

Remote Patron Services (Continued)			
Problem	Project Name	Brief Description	Contact Information
<u>Community Information</u> : need to identify and organize web based information about the community.	Community Net	Includes information on local resources including restaurants, hotels, etc.	Jennifer Phillips-Bacher <jphillips@skokielibrary.info> Skokie Public Library Phone: (847) 673-7774
<u>Remote library card registration</u> : need to go out to remote sites and do library card registration	Remote library card registration	Advice on how to conduct electronic remote library card registration at schools and other locations.	Sophia Anastos <sanastos@yahoo.com> River Grove Public Library Phone: (708) 453-4484
<u>Web services</u> : want to have more control of library web content and updating without knowing html or maintaining the website.	Plinket	A forms-based way to develop/edit library website content.	Beverly J. Obert <bevo@rpls.ws> Rolling Prairie Library System Phone: 217-429-2586 x103 Tom Peters <tpeters@tapinformation.com> Tap Information Services Phone: (816) 228-6406
<u>Web services</u> : Need to add web services like: a list of upcoming library events, interactive library blogs, RSS feeds, a form for contacting the library to offer feedback, or custom web enabled databases?	Engaged patrons < http://www.engagedpatrons.org/ > See Contact us and What's New at the Evans Public Library website < http://www.epl.lib.il.us/ >.	Services are available free to U.S. public libraries with total annual income under \$1 million.	Candy Zeman < czeman@shawls.lib.il.us > Evans Public Library Phone: (618) 283-2824

Internal Electronic Services			
Problem	Project Name	Brief Description	Contact Information
<u>ILS/OPAC</u> : Automating the check out process to reduce staff involvement and reduce wait to check out materials	Library built self check out	Requires Dynix software (already a part of OPAC), scanner, PC and housing for them. Other OPAC/ILS may have similar software available to use with self checks as well.	Johnna Schultz <Johnna@effinghamlibrary.org> Helen Matthes Library Effingham, IL Phone: (217) 342 2464
<u>ILS/OPAC</u> : Self service hold pick up: ILS Remote hold capability demands more efficient hold processing.	Self service hold pick up	Establish a low cost, patron (with a hold) accessible hold pick up area near circulation desk. A wrapper with hold patron's name is placed around item and stored alphabetically. Patron carries hold item to self check or circulation desk for processing.	Johnna Schultz <Johnna@effinghamlibrary.org> Helen Matthes Library Effingham, IL Phone: (217) 342 2464
		Same idea at a larger library.	Mary Bissey <mbissey@champaign.org> Champaign Public Library Phone: (217) 403-2045
<u>ILS/OPAC</u> : Need to make searching the library's OPAC easier and more rewarding.	AquaBrowser Library < http://www.medialab.nl/ >	Medialab Solutions AquaBrowser Library is an OPAC search engine front end.	Bob Wegman <rlwegman@yahoo.com> Normal Public Library Phone: (309) 452-1757
	Roselle Public Library catalog uses Aquabrowser < http://www.catalog.roselle.lib.il.us/aquabrowser/ >	Roselle Public Library is developing a OPAC front end using AquaBrowser.	Lynn Dennis <ldennis@roselle.lib.il.us> Roselle Public Library Phone: (630) 529-2641
		Normal Public Library also has experience with AquaBrowser.	Jeanne Moonan <jmoonan@hotmail.com> Normal Public Library Phone: (309) 452-1757

Internal Electronic Services			
Problem	Project Name	Brief Description	Contact Information
<u>ILS/OPAC</u> : Need to showcase new materials in a new way demonstrating that library has both new materials and new ways of presenting information.	New Titles List < http://www.library.eiu.edu/newtitles/ >	Receive from our online catalog system (CARLI) a monthly text file of materials cataloged. Our online catalog is Voyager by Endeavor. Head of Cataloging neatens list and passes it to IT staff who translates text file into HTML and posts it to website. List also posted as a news item to University Newsletter. Lists are archived. Subject Bibliographers use lists to identify new titles of interest to faculty in their subject areas and send out email alerts.	Karen L. Whisler < klwhisler@eiu.edu > Booth Library, Eastern Illinois University Phone: (217) 581-6072
<u>Downloadable audio books</u> : for use within the library	Listen Illinois < http://www.listenillinois.org/ >	Provides participating libraries' patrons with free access within the library to over 4300 audio book titles.	Jane Plass < j-plass@dupagels.lib.il.us > DuPage Library System Phone: (630) 232-8457 x204
<u>Software: Audio digital recording and editing</u> : Need to record live audio; convert tapes and records into digital recordings or CDs; edit Ogg Vorbis, MP3, and WAV sound files; cut, copy, splice, and mix sounds together or change the speed or pitch of a recording.	Audacity < http://audacity.sourceforge.net/ >	Free, open source software for recording and editing sounds, available for Mac OS X, Microsoft Windows, GNU/Linux	Dianna Brawley Sussman < dbrawley@shawls.lib.il.us > Southern Illinois Talking Book Center Shawnee Library System Phone (618) 985-8375

Internal Electronic Services			
Problem	Project Name	Brief Description	Contact Information
<u>Software</u> : Text to speech software	ReadPlease < http://www.readplease.com/ >	ReadPlease Plus, \$50-60, is a Text-to-speech software for Windows. ReadingBar 2, \$70-80, reads any web page, makes mp3/wav files.	Dianna Brawley Sussman < dbrawley@shawls.lib.il.us > Southern Illinois Talking Book Center Shawnee Library System Phone (618) 985-8375
<u>Gaming</u> : what and how to providing gaming in the library.		Workstations limited to providing games only youth services	William A. Forgette < wforgette@linc.lib.il.us > Bloomington Public Library
		Offers six gaming stations.	Sophia Anastos < sanastos@yahoo.com > River Grove Public Library Phone: (708) 453-4484
<u>Student electronic portfolio</u> : need a way to show student progress for parents night.	Student electronic portfolio	Elementary students produce an electronic portfolio of selected reports and other activities and present to their parents on parent's night	Suzy Rabbat < rabbat@ahsd25.k12.il.us > Arlington Heights school district 25 library Phone: (847) 398-4282
<u>Virtual Field Visits</u> : want to provide local access to a remote community or person.	Virtual Field Visits	Using two-way video between the field site and person at that field site and the school media library so elementary kids and engage and learn about a situation/person that they otherwise could not visit.	Suzy Rabbat < rabbat@ahsd25.k12.il.us > Arlington Heights school district 25 library Phone: (847) 398-4282
<u>Whiteboard use</u> : need to know how to use a whiteboard for a presentation or why you might want to do so.	Whiteboard use	Elementary students develop PowerPoint presentations on selected class topics	Suzy Rabbat < rabbat@ahsd25.k12.il.us > Arlington Heights school district 25 library Phone: (847) 398-4282

Internal Electronic Services			
Problem	Project Name	Brief Description	Contact Information
<u>Proctoring</u> : how to better manage proctoring of online tests.	Public Web Browser < http://www.teamsoftwaresolutions.com/projects >	Advice on using Public Web Browser software to monitor proctoring of online tests	Laura Watson < laura.watson@highland.edu > Highland College Phone: 815-599-3539
		The Prairie Area Library System (PALS) < http://www.palsnet.info/ > as purchased a system site license for members.	Paul Mills < paulm@palsnet.info > Prairie Area Library System Phone: (309) 799-3155 x2715
<u>Instant messaging (IM) for staff</u> : Alternative way of rapidly communicating with library staff.	IM for staff	Advice on using IM with library staff.	William A. Forgette < wforgette@linc.lib.il.us > Bloomington Public Library
<u>IM for reference</u> : use of IM to conduct reference transactions	IM for reference	Advice on using IM for reference transactions.	Laura Watson < laura.watson@highland.edu > Highland College Phone: 815-599-3539
<u>Community bulletin board</u> : Need to promote community and library events to patrons using the library	Community bulletin board plasma screen	Use of a large LCD wide screen panel to list community activities and notices. Appears in first floor lobby.	William A. Forgette < wforgette@linc.lib.il.us > Bloomington Public Library

Internal Electronic Services Continued			
Problem	Project Name	Brief Description	Contact Information
<u>Interpreters</u> : public service staff needs to assist patron at public desk who speaks one of 100 languages spoken by Illinois patrons.	PolyTalk < http://www.polytalk.info/ >	PolyTalk provides real-time interpretation for users with limited English proficiency through a network of volunteer interpreters. The volunteers log into a secure Website where they set their hours, proficiency levels, and contact information. Librarians who are registered users can then access this secure database to find an available interpreter in the language of the patron before them.	Amanda McKay < amckay@lincolntrail.info > Lincoln Trail Libraries System Phone: 217-352-0047 x209
<u>Public training</u> : how to develop online courses and communities	Moodle < http://moodle.org/ >	Moodle is a free, open source course management system designed to create online courses and learning communities. You can download and use it on any computer you have handy (including web hosts). Moodle can scale from a single-teacher site to a 50,000-student university.	Laura Watson < laura.watson@highland.edu > Highland College Phone: 815-599-3539
<u>Public training</u> : Need to instruct seniors on basic computing skills	Senior basic computing skills training	A set of instructional PowerPoint slides for seniors on topics such as e-mail, computer basics, MS Word, etc.	Laura Frizol < lfrizol@lasalle.lib.il.us > LaSalle Public Library

Internal Electronic Services Continued			
Problem	Project Name	Brief Description	Contact Information
<u>Public training</u> : Need to develop a K-8 library curriculum that includes IT use.	K-12 library curriculum.	A standards based IT K-12 library curriculum in use at an Illinois school district.	Katie Grumbine <mallardlib@hotmail.com> Henry-Senachawine CUSD #5 Grade School Phone: (309) 364-2531
<u>Public training</u> : Need to develop a IT K-12 library curriculum that includes IT use.	9-12 library curriculum	A standards based IT 9-12 library curriculum in use at an Illinois school district.	Mindy Null <mnull@csd99.org> Downers Grove South School Library Phone: (630) 795-8560
<u>Public training</u> : How to provide adult basic computer instruction and online genealogy for beginners	Find your future in your past	Teach basic computer skills to "baby boomers" and senior citizens who are also interested in learning how to research their family trees. Library staff provided very basic computer/Word/Internet instruction, LSTA grant provided funds to hire instructor to teach the online genealogy. Can provide instructional materials and advise on program. Did you use family tree software, if so what was it, if on the Internet give the URL please	Ann Adkesson <libriann@yahoo.com> Library Director, Barclay Public Library, Warrensburg, IL 62573
<u>Public & Staff Training</u> : how to equip a room with information technology for public and staff training use.	Smart Rooms	Instructional room with a range of wired applications and sophisticated hardware for onsite and online instruction	Becky Houghton <Bhoughton@icc.edu> Illinois Central College Phone (309) 694-8504
	Technology Center	Separate room in the library with 16 computer workstations, used for instruction and training	Diana Brown <dbrown@linc.lib.il.us> St. Charles Public Library Phone: (630) 584-0076

Infrastructure			
Problem	Project Name	Brief Description	Contact Information
<u>Outsourcing website development</u> : want to explore feasibility of outsourcing website development.	Library Websites Inc. < http://www.librarywebsites.com/ >	Advice on outsourcing website development.	Mary Pergander < mpergander@excite.com > Deerfield Public Library Phone: (847) 945-3782
<u>Intranet</u> : need to organize range of personnel and other forms, communicate with staff, collect in one place policies and procedures. Consider a staff Intranet.	StaffNet	Advice on the creation and population of a staff intranet.	Mary Bissey < mbissey@champaign.org > Champaign Public Library Phone: (217) 403-2045
<u>Software</u> :	Software Asset Management (SAM) < http://www.isamgroup.com/ >	(what/how does it solve problem)SAM helps manage mainframe software portfolio, including benchmarking and pricing, and how to implement best practice strategies. Member price (if OK with you), discount from list if known.	Contact: Troy Brown < tbrown@shawls.lib.il.us > Shawnee Library System Phone: 618-985-3711 x2021
<u>Meeting room reservations</u> : need to automate the process of reserving a library meeting room	E-vanced Solutions Room Reserve < http://www.e-vancedsolutions.com/ >	Room Reserve is room scheduling software designed to manage meeting and study rooms and equipment.	Diana Brown < dbrown@linc.lib.il.us > St. Charles Public Library Phone: (630) 584-0076
<u>Wiki – Best Practices</u> : website devoted to library best practices	Library success: A best practice wiki < http://www.libsuccess.org/index.php?title=Main_Page >	Covers more than technology best practices.	Suggested by: Lynn Dennis < ldennis@roselle.lib.il.us > Roselle Public Library Phone: (630) 529-2641

Infrastructure			
Problem	Project Name	Brief Description	Contact Information
Wiki – Five Year Plan: need to develop or update a five year plan with many contributors over an extended period of time. Consider a wiki.	Five year plan wiki	A five year plan wiki was mounted on StaffNet (the library's intranet) available to all library managers. Data and reports of progress were entered directly into the document, in a color font. The compiler was then easily able to resave as a Word document and "clean up" the responses for final report form.	Mary Bissey <mbissey@champaign.org> Champaign Public Library Phone: (217) 403-2045
<u>Wiki-Reference</u> : need to jointly develop policies, exchange information in Reference.	Reference wiki	Reference staff engage in using this wiki to exchange information, develop policies and procedures, and provide information regarding patrons and services. Free.	Diana Brown <dbrown@linc.lib.il.us> St. Charles Public Library Phone: (630) 584-0076
<u>Wiki-Reference</u> : place to store ready reference material and links	Reference wiki	Media wiki on internal web server as repository for all ready reference materials.	William A. Forgette <wforgette@linc.lib.il.us> Bloomington Public Library Phone: (630) 924-2766
<u>Wireless</u> : want to introduce wireless to the library cheaply.	Wireless hotspot	Use of the shelf equipment (Linksys and other Open Source Software (Thibor UK < http://www.thibor.co.uk/ >)) for \$600 total	William A. Forgette <wforgette@linc.lib.il.us> Bloomington Public Library

Infrastructure			
Problem	Project Name	Brief Description	Contact Information
<u>Wireless</u> : Need to allow both filtered (children) and unfiltered (adult) Internet access when and where patrons (and library staff) need it throughout the library.	Filtered and unfiltered wireless access	Established two different wireless networks in the library. One is in the children/youth area with filtering, one in adult section without filter with seamless connection between them.	Lynn Stainbrook <lstainbrook@ahml.info> Arlington Heights Public Library
<u>Wireless notebook lab</u> : need computer lab that does not take up space or that is portable.	Wireless notebook lab	Install a wireless notebook lab that requires less space and is portable.	Laura Frizol <lfrizol@lasalle.lib.il.us> LaSalle Public Library
<u>Content management software for website</u> : need to manage all web content centrally, e.g., so need to update information once only, consistent branding, etc.	CMS alternatives	Advise on choice and use of content management software.	William A. Forgette <wforgette@linc.lib.il.us> Bloomington Public Library
<u>Directories with pictures</u> : want to include pictures with web based library staff directories or problem patron information.	Flickr < http://www.flickr.com/ >	Use flickr to store digital pictures then link to them in web based directories.	Cindy Fuerst <cfuerst@lions-online.org> or Steve Bertrand <sbertrand@lions-online.org> Kankakee Public Library Phone: (815) 937-6901
<u>Marketing</u> : Need to promote the library and its services to remote patrons via the web.	U-Tube Videos	Library produces three 3-5 minutes promotional videos and makes available on U-tube. Three new ones per week. Free.	Lynn Stainbrook <lstainbrook@ahml.info> Arlington Heights Public Library

Infrastructure (Continued)			
Problem	Project Name	Brief Description	Contact Information
<u>Staff training</u> : Need to educate staff about current library issues without travel or large assemblies.	Soaring to excellence < http://www.dupagepress.com/COD/index.php?id=183 >	College of DuPage award winning program includes live teleconferences and previous programs on VHS or DVD.	Bernard Fradkin <Fradkin@cod.edu> College of DuPage Phone: (630) 942-2351 Linda Slusar <slusar@cdnet.cod.edu> College of DuPage Phone: (630) 942-2597
	Online Programming for all Libraries (OPAL) < http://www.opal-online.org/ >	Provides web-based programs and training for library users and library staff members. These live events are held in online rooms where participants can interact via voice-over-IP, text chatting, and synchronized browsing.	Lee Logan <llogan@alliancelibrarysystem.com> Alliance Library System
<u>Staff training</u> : how to develop online courses and communities	Moodle < http://moodle.org/ >	Moodle is a free, open source course management system designed to create online courses and learning communities. You can download and use it on any computer you have handy (including web hosts). Moodle can scale from a single-teacher site to a 50,000-student university.	Laura Watson <laura.watson@highland.edu> Highland College Phone: 815-599-3539
<u>Staff training</u> : Need continuing education for school librarians who find it difficult to leave during the school year.	Summer School for Librarians	A road trip for librarians during the summer to increase awareness of other libraries in the area and the work that they are doing	Katie Grumbine <mallardlib@hotmail.com> Henry-Senachawine CUSD #5 Grade School Phone: (309) 364-2531

Infrastructure (Continued)			
Problem	Project Name	Brief Description	Contact Information
<u>Staff training</u> : Need for system consultants (and others) to improve/update their skills.	Consultant Certification Program	A self-instructional set of modules that Alliance Library System consultants must take and pass to become consultants.	Lee Logan <llogan@alliancelibrarysystem.com> Alliance Library System
<u>Staff training</u> : need to improve and enhance the library's customer services.	Improving library customer service	Sparta Public Library and ? will partner to identify needed changes in internal practice and attitudes so as to improve their customer service. {any detail as to how you will do this would help} {how is this funded?	Cristy Stuepegia <spartalib@hotmail.com> Sparta Public Library Phone: (618) 443-5014
<u>Staff training</u> : Need for practical 24/7 staff training that is free and does not involve travel.	LibraryU < http://learning.libraryu.org/home/ >	Free web based training provided to Illinois Librarians 24/7 initially developed by a number of Illinois Library systems through an LSTA grant. Later funded by a Gates grant.	Charm Ruhnke <charmruhnke@lcls.org> Lewis and Clark Library System Phone: (618) 656-3216
<u>Staff training</u> : offering incentives to encourage staff training activities.	Charlotte and Mecklenburg County Public Library (NC). Learning 2.0 < http://plcmcl2-about.blogspot.com/ >. 23 things.	Every staff member who completes all 23 things will receive a USB MP3 player.	Nanette Donohue <nwargo@champaign.org> Champaign Public Library Phone: (217) 403-2014 suggested this source and is thinking about using this approach with her staff.
<u>Telephone alternative</u> : Need an alternative to traditional telephone service.	Voice Over IP	Use of VOIP in place of traditional phone services	Lee Logan <llogan@alliancelibrarysystem.com> Alliance Library System

Infrastructure (Continued)			
Problem	Project Name	Brief Description	Contact Information
<u>RFID – flexible circulation</u>	Checkpoint < http://www.checkpoint.com/ >	RFID tags using Checkpoint, allows checking books in and out anywhere in the library.	Ruth Falkis < rodothea52@hotmail.com > Prairie Trails Public Library Phone: (708) 430-3688
<u>RFID - Security</u>		Installing RFID on library books for increased security	Cindy Fuerst < cfuerst@lions-online.org > or Steve Bertrand < sbertrand@lions-online.org > Kankakee Public Library Phone: (815) 937-6901
<u>Security</u> : Reduce spam to library e-mail accounts.	MessageLabs < http://www.messageLabs.com/ >	Use MessageLabs to for email spam control. Cost is \$100 a month.	Carol Hassler < chassler@mppl.org >/ Tim Loga, < tloga@mppl.org > Mount Prospect Library Phone: (847) 253-5675
<u>Security - Workstation</u> : need to limit access to workstation's web browser controls (so they can't get to the operating system and other software)	Public Web Browser < http://www.teamsoftwaresolutions.com/ >	Prevents access to browser controls by patron.	Laura Watson < laura.watson@highland.edu > Highland College Phone: 815-599-3539
<u>Security - Workstation</u> : need to be able to return workstation software settings to those set by the library when patron is finished using.	Deep Freeze < http://www.faronics.com/html/deepfreeze.asp >	Protects and preserves baseline computer configurations. No matter what changes a user makes to a workstation, simply restart to eradicate all changes and reset the computer to its original state	Numerous
<u>Security – Library</u> : Need to protect library patrons and staff from harm	Video surveillance	Use of video surveillance throughout the library to protect library patrons and staff from harm.	Bob Wegman < rlwegman@yahoo.com > Normal Public Library Phone: (309) 452-1757

Infrastructure (Continued)			
Problem	Project Name	Brief Description	Contact Information
<p><u>Security –Banned patrons</u>: Need to communicate information among four separate Security Officers who work no overlapping shifts to ensure consistency in handling patrons who may have caused disturbances or been involved in incidents. Identification of patrons who had been banned was especially critical. Also, tracking the incident history of individuals to document and justify an ultimate banning.</p>		<p>Shared picture and incident file. Security Officers carry a cell phone with camera. Pictures of those causing serious incidents are taken as they are able, and emailed to a secure file with access shared by all Security Officers. In addition, the Security Manager uses a simple Excel spreadsheet to enter names of those involved in incidents of any type, with a hyper-link to photos if they are available. With the features of Excel a simple 'sort' will show the incident history of any individual.</p>	<p>Mary Bissey <mbissey@champaign.org> Champaign Public Library Phone: (217) 403-2045</p>
<p><u>SIRSI Backup</u>: need to backup the SIRSI circulation sub system due to power failure or other reasons.</p>		<p>If the SIRSI system goes down this system uses recording barcodes that can then be easily uploaded into the system once SIRSI is back online.</p>	<p>Bob Watson <bwatson@lvd1.org> Lake Villa District Library Phone: (847) 356-7711</p>
<p><u>Evaluation – Website</u>: need to learn how patrons are using library website</p>	<p>Google Analytics (free), <http://www.google.com/analytics/> Webtrends <http://www.webtrends.com/> Webtracker <http://www.binomic.com/en-US/></p>	<ul style="list-style-type: none"> - Software that analyzes your website transactions. Free - Expensive software that is more sophisticated. 	<p>Amy Groskopf <agroskopf@davenportlibrary.com> Davenport Public Library Phone: (563) 326-7832</p>

Infrastructure (Continued)			
Problem	Project Name	Brief Description	Contact Information
<u>Workstations</u> : Need to make library workstations more portable and mobile.	Computer Cart	Portable cart that holds 12 laptops and wireless printer that can be wheeled out to conference room (or other locations) for instruction	Laura Frizol <lfrizol@lasalle.lib.il.us> LaSalle Public Library
<u>Workstations</u> : need to set up and use elementary school instructional lab.	Elementary School Instructional lab	Instructional lab in which elementary students receive hands-on instruction on use of various computer/software applications.	Suzy Rabbat <rabbat@ahsd25.k12.il.us> Arlington Heights school district 25 library Phone: (847) 398-4282 Fax: 847-394-6935
<u>Discounts</u> : Need for discount prices on hardware and software.	TechSoup < http://www.TechSoup.org >	Provides discounted prices for a range of computing and networking hardware and software.	Numerous
<u>Discounts</u> : All systems negotiate group discounts for members related to IT – could these discounts be made available to all systems?	Plantronics DSP-400 Headset < http://www.plantronics.com/north_america/en_US/products/cat640035/cat640035/prod440042 >	PALS is negotiating a group discount for the Plantronics DSP-400 USB Headset with microphone.	See: < http://www.palsnet.info/services/ts/default.asp#165 >

Good Ideas

Project Name	Brief Description	Library	Contact Information
Statewide Blogging Platform	State library or someone else, would set up a basic blogging software that could be used by any library in the state	Mount Prospect	Tim Loga <tloga@mpl.org>
Library Innovation Best Practices	Establish a statewide Wiki on a range of IT innovations and practices	Bloomington	Bill Forgette wforgette@linc.lib.il.us
Local Public Library Entries in Wikipedia	Every public library should put an entry into the Wikipedia describing their public library, its history, services, etc.	Glenview	Mindy Wallis mindywallis@gmail.com
Downloadable library toolbar	A toolbar that patrons can download from our website and install on their computer. This toolbar gives patrons the ability to directly access parts of our website easier	Arlington Heights Memorial Library	Brian Shepard bshepard@ahml.info
Online fines payment	The ability for patrons to pay for their library fines/bills with a credit card online	Arlington Heights Memorial Library	Brian Shepard bshepard@ahml.info
Toolkit organized like a conference	Suggestion that toolkit be arranged like a conference with themed sessions, meeting areas, registration, etc. New users might have a ready physical analog to help them grasp how to navigate the toolkit	Central A&M High School District #21	Ruth Shasteen <r_shasteen@yahoo.com>
MyToolkit	Suggestion that user might be able to develop their own interface to the toolkit prominently arranging most frequently used items and eliminating toolkit items of no interest.	Central A&M High School District #21	Ruth Shasteen <r_shasteen@yahoo.com>