



Consulting and Learning Statistical Summary FY 2009

System Name	Advisory Services Contacts with Member Libraries	Customer Service Contacts with Member Libraries	Electronic Communication	Total Consultant On-Site Visits to Member Libraries	Learning Events Held	Learning Participants	Learning Contact Hours	Library Development and Improvement Events Held	Library Development and Improvement Participants	Library Development and Improvement Contact Hours	Video Conference Events	Video Conference Users	Total Video Conference Contact Hours	Board Volunteer Hours	Total Contacts with Non-Members
Alliance Library System	15,372	11,689	205,237	401	170	3,033	7,616	183	3,406	6,097	30	86	237	705	19,457
DuPage Library System	2,166	4,447	868	146	44	1,263	6,358	98	936	4,531	3	36	79	578	1,793
Lewis & Clark Library System	3,934	4,438	76,102	128	106	872	2,619	48	613	1,184	24	46	79	376	2,497
Lincoln Trail Libraries System	852	58	25,864	30	18	273	845	0	0	0	4	26	56	297	817
Metropolitan Library System	18,896	6,957	124,070	149	130	1,989	8,433	136	2,946	5,528	31	120	103	205	3,615
North Suburban Library System	2,993	740	4,812	79	125	2,370	8,252	100	1,174	2,798	27	84	63	832	1,106
Prairie Area Library System	7,233	11,762	453,330	140	237	2,178	6,278	199	1,658	3,881	403	2,143	5,252	954	7,716
Rolling Prairie Library System	6,691	2,043	85,234	64	73	1,010	2,082	41	449	1,025	43	59	166	100	4,294
Shawnee Library System	5,748	9,194	138,265	257	168	998	3,202	10	52	151	26	61	300	387	1,923
Totals	63,885	51,328	1,113,782	1,394	1,071	13,986	45,684	815	11,234	25,194	591	2,661	6,334	4,433	43,218